

# Car hire terms & conditions

## Car Hire With Alamo

If you're on holiday in Orlando, your car hire will be with Alamo. When you pick it up, anyone driving the car will need to sign the conditions of rental. The size of your vehicle is based on how many people there are in your group, including infants. It doesn't take into account the amount of luggage or the distances you'll be travelling.

### **Additional Info for All Car Hire:**

A full valid driver's licence, credit card in the name of the lead drivers name and passport need to be presented in order to be allowed to pick up the vehicle.

**Locally Payable Charges:** Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax.

**Pre-authorisation Charges/Security Deposits:** Any additional optional items selected at the counter will be pre-authorised (such as, GPS, Child Seats, etc). If no additional are required, an authorisation for \$1 will be taken to ensure the card is valid.

**Additional Drivers:** There's a charge of \$10 per day for each additional driver payable locally subject to local taxes.

**Child seats are compulsory for under-6s.** From \$6.99 a day for each seat on arrival (subject to availability payable locally). Maximum charge of \$70 per car seat.

**Sat Navs/GPS:** There's a charge of \$8 per day for sat nav hire (subject to availability payable locally). This can also be pre-booked.

**Young Driver Surcharge:** The minimum age for hiring a car in Florida is 21 years. Drivers under 25 years will also need to pay an additional young driver surcharge of \$25 each per day plus taxes. There's usually an extra charge for drivers under 25. You'll need to pay Alamo a deposit of \$100 a week. You can use cash or give them a credit card imprint.

**Returns:** Alamo uses a 24-hour system. It means you need to return your vehicle by the same time as when you originally picked it up. Otherwise, you'll have to pay an extra day's hire at the local rate.

**Minimum Age:** Driver must be twenty-one (21) years of age to be allowed to hire the car.

**Toll roads:** There are numerous toll roads within Florida and across the USA. The renter is responsible for all charges incurred for using these roads.

**Alamo Terms & Conditions:** Full terms & conditions of your Alamo car hire can be found at <http://www.alamo.co.uk/helpfulinformation/US>

<https://alamo.custhelp.com/app/answers/list>

### **Standard Basic Car Hire**

This includes an air-conditioned car with unlimited mileage, automatic transmission, and radio, plus local road maps and information. You'll also get liability cover with 3rd-party protection to the state minimum of \$20,000 per accident. This covers any damage or injury you may cause with your hire vehicle to people or property. It doesn't include your relatives or their property. Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay this up front at the time of rental - the charge for this will be based on the average pump price for mid-grade fuel.

These charges are compulsory and you'll need to pay them when you arrive...

- **Florida State Surcharge** of \$2.05 per vehicle per day
- **Airport operating fees** of \$3.00-\$3.50 per vehicle plus 10% on all optional extras
- State and local taxes
- **Collision Damage Waiver (CDW)** of \$26 per vehicle per day – if you're involved in an accident, CDW relieves you of all responsibility for the collision and covers you for all damage to the hire vehicle up to its full retail value, regardless of fault. Alamo will replace a vehicle unless your negligence has caused the accident or breakdown – or if you've broken the law. CDW does not cover you if the vehicle:
  - is damaged when driven in a reckless manner or deliberately damaged
  - is damaged when driven off road
  - Interior components are stolen/damaged when vehicle is unlocked/keys aren't secure
  - Is in an accident, stolen or vandalised and the renter fails to report it to the authorities within the time specified in Alamo's own terms and conditions (typically 24hrs)

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$10 per day for each additional driver. Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat.

### **Upgrade to Fully-Inclusive Car Hire With Alamo**

This includes an air-conditioned car with unlimited mileage, automatic transmission, and radio, plus local road maps and information. Your car will come with a full tank of fuel. You can choose to simply return the car with a full tank, or pay this up front at the time of rental - the charge for this will be based on the average pump price for mid-grade fuel.

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$10 per day for each additional driver. Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat.

You'll also get a Collision Damage Waiver (CDW) worth approx. \$26 per day and the following charges included:

- Florida state surcharge of \$2.05 a vehicle each day
- Airport operating fees \$3.00-\$3.50 per vehicle plus 10% on all optional extras
- State and local taxes
- Liability cover, which offers 3rd-party liability protection up to a \$1,000,000 maximum for each accident.
- 3rd-party liability protection, which covers any damage or injury you may cause to people or property – it doesn't include your relatives or their property.

- Uninsured motorist protection (UM), which covers you if you or any member of your family is injured or killed by an uninsured driver. This is up to a total of \$100,000 for each accident. Family members include those related by blood, marriage or adoption.

### **Upgrade to Gold Insurance Package**

Upgrade to a Gold package and you'll get everything that comes with Fully Inclusive, plus additional drivers – so long as they're over 25 – and a tank of fuel.

Anything you pay for locally will have airport operating fees, handling fees and taxes, plus a local sales tax. There's a charge of \$10 per day for each additional driver. Child seats are compulsory for under-6s. You'll need to pay \$6.99 a day for each seat.

The minimum age for hiring a car in Florida is 21 years. Drivers under 25 years will also need to pay an additional young driver surcharge of \$25 each per day. There's usually an extra charge for drivers under 25. You'll need to pay Alamo a deposit of \$100 a week. You can use cash or give them a credit card imprint.

Alamo uses a 24-hour system. It means you need to return your vehicle by the same time as when you originally picked it up. Otherwise, you'll have to pay an extra day's hire at the local rate.