

Passport & Visa - General

The information on this form applies to British Citizens holding a UK passport issued in the UK and travelling for tourist purposes. Non-British Citizen passport holders, British Citizens holding a UK Passport issued abroad, overseas passport holders or business travellers should contact The Travel Visa Company directly on **01270 250 590**. If your stay is for more than 28 days, additional requirements may apply – check to ensure you satisfy the entry requirements of the country you are visiting. Both passport & visa regulations can change at any time and you should therefore check with one of our visa specialists well in advance of travel. It can often take some time to obtain a visa, so you are advised to apply in plenty of time.

Responsibility: It is the responsibility of the traveller to ensure they have a valid, acceptable, non-damaged passport and any required visa(s) or any other documentation for the travel they are to undertake. Travellers without the correct documentation or a passport that is damaged may be refused a visa, carriage or entry into any country. Apply in plenty of time.

Validity: A valid passport is essential when you travel abroad. Some overseas countries require a passport to remain valid for a minimum period after the date of entry to that country (typically 6 months). If your passport is in its final year of validity, you are advised to check the requirements of the destination before you make your final travel plans.

Children (Travelling with children or without an adult): Single parents, young people travelling without parents, or other adults travelling alone with children should be aware that some countries (such as Portugal, Austria, Mexico, Dominican Republic & South Africa) require documentary evidence of parental responsibility before allowing lone children to enter the country or, in some cases, before permitting the children to leave the country. For further information visit www.fco.gov.uk or contact the relevant Embassy. The UK Border Agency may ask questions to determine the relationship between children and adults travelling when the adults do not appear to be the child's parents – evidence to support the relationship may need to be carried.

Cruise: Visa Requirements may vary for cruise passengers when entering a country.

Please contact The Travel Visa Company directly on **01270 250 590**.

Applicants who have a criminal record or have been deported or removed from any country may not be eligible for a visa or visa exemption and must contact The Travel Visa Company directly – call 01270 250 590.

PLEASE SEE PAGE 2 FOR COUNTRY SPECIFIC GUIDANCE.

USA – Important Information

Travellers who wish to travel to the USA under the Visa Waiver Programme must apply for the Electronic System for Travel Authorisation (ESTA).

To be eligible to travel under the Visa Waiver Programme (VWP) you must:

1. Be intending to travel to the USA for of stays of up to 90 days
2. Have a valid machine-readable/biometric passport that includes an integrated chip (an e-Passport) issued to you by an authorised visa waiver country (if you need to check your passport, we recommend you contact the UK Passport Office)
3. Arrive via a visa waiver programme signatory carrier
4. Have a return or onward ticket
5. Not pose a threat to the welfare, health, safety or the security of the United States*
6. Provide 'Advanced Passenger Information' to your airline or tour operator least 7 days before departure. See the section titled 'Advanced Passenger Information' above for further details.

*You won't qualify for entry to the USA under the VWP, and will need to apply for a visa from the nearest US Embassy or Consulate, if: you have a British passport that describes your nationality as something other than 'British Citizen'; your passport has been extended by 12 months under exceptional measures put in place in mid 2014; your passport doesn't include certain security features; you've been arrested for certain crimes, even if it didn't result in a criminal conviction; you're a dual national of Iran, Iraq, Sudan, or Syria; you've travelled to Iran, Iraq, Sudan, Syria, Libya, Somalia or Yemen since March 2011; or are suffering from a serious communicable disease. Visit: www.usembassy.org.uk for details of all restrictions.

Electronic System for Travel Authorisation (ESTA) - US Customs & Border Control have introduced an Electronic System for Travel Authorisation (ESTA). The system is web based only and requires all passengers (including infants) travelling via or to the USA to apply for authority to travel a minimum of 72 hours prior to travel. You may be denied boarding or refused entry to the US if you have not registered & obtained authorisation. Visit <https://esta.cbp.dhs.gov> to apply. You will need your first nights address which is shown on your tour operator's invoice/ticket booklet. We recommend that you carry your ESTA approval with you when you travel. The Travel Visa Company can assist with ESTA applications (fee applies) visit: <http://www.thetravelvisacompany.co.uk/thomascook/america>

An approved ESTA is not a guaranteed admission to the United States at a port of entry.

For passengers holding a non-British Passport, or, if you are unsure whether you qualify for travel under the VWP, please consult the Identity & Passport Office, US Embassy or The Travel Visa Company – call **01270 250 590**.

Advanced Passenger Information

Airlines and Tour Operators are required to transmit additional passenger information to Border Control Agencies in advance of travel to some destinations. For customers travelling on a charter flight to selected destinations, with a Thomas Cook group tour operator (including Thomas Cook, Airtours, Club 18-30) you can submit your Advanced Passenger Information (API) by visiting www.thomascookapi.com before your departure. (Please check your tour operator's invoice for more details and/or this website for an up to date list of the destinations which require API to be submitted). For any other operator/supplier please refer to your Tour Operator's invoice for more information. Alternatively please check your Tour Operator or Airline's website.

Health Precautions - General

Health Precautions. You should take health advice about your specific needs as early as possible. Visit the NHS Travel Health website for useful information: www.nhs.uk/Livewell/TravelHealth. Other sources of information include your General Practitioner, a specialist clinic or one the following websites: www.fco.gov.uk, www.hpa.org.uk, <http://travelhealthpro.org.uk/> Customers travelling to worldwide destinations are recommended to seek advice from the sources mentioned above and, where recommended, obtain vaccinations or tablets for protection. In some cases, treatments for Malaria should begin well in advance of travel. Also check any medication you are taking/prescribed is permitted in the country you are visiting.

If you are visiting a European Union (EU) country you should obtain a European Health Insurance Card (EHIC) and take it with you when you travel. The EHIC can be obtained free of charge by completing an application form available from main Post Offices and from www.dh.gov.uk/travellers. Please note, the EHIC is in addition to Travel Insurance, not instead of it. **Please seek advice from your doctor before travelling and please note there may be a fee for vaccinations.**

Zika Virus:

Travellers due to visit affected areas should monitor the [World Health Organisation](http://www.worldhealth.org) website for further updates and advice. Whilst the symptoms of the Zika Virus are usually mild, travellers are recommended to take the normal precautionary measures to avoid mosquito bites. Women planning to become pregnant should discuss travel plans with a healthcare provider to assess the risk of infection and receive advice on mosquito bite avoidance measures. Women who are already pregnant should inform their obstetrician or midwife if they have recently travelled to a country where Zika is known to occur.

Please, refer to the Health Guide for details of countries that have been affected by the Zika Virus.

PLEASE SEE PAGE 3 FOR COUNTRY SPECIFIC GUIDANCE. Source: travelhealthpro.org.uk

*For non-British Citizen passport holders please contact The Travel Visa Company on - **01270 250 590**

Updated: April 2016

Passport & Visa Guide

Passport & Visa Requirements (EU Countries)		
Country	Visa	Notes
Austria	No	CH, PA
Belgium	No	KK, PA
Bulgaria	No	LL, PA
Cyprus	No	KK, PA, SS
Czech Republic	No	KK, PA
Denmark	No	KK, PA
Estonia	No	KK, PA
Finland	No	KK, PA
France	No	KK, PA
Germany	No	KK, PA
Greece	No	KK, PA
Rep. of Ireland	No	PA
Hungary	No	KK, PA
Italy	No	KK, PA
Latvia	No	KK, PA
Luxembourg	No	KK, PA
Malta	No	KK, PA
Netherlands	No	KK, PA
Poland	No	KK, PA
Portugal	No	CH, KK, PA
Slovakia	No	KK, PA
Slovenia	No	KK, PA
Spain	No	KK, PA
Sweden	No	KK, PA

Passport & Visa Requirements (Non-EU Countries)		
Country	Visa	Notes
Australia	Yes	ETA, PA, ZZ
Cambodia	Yes	AA, OA, ZZ
Canada	Yes	CH, ETA, OO, PA
Cape Verde	Yes	AA, OA
China	Yes	AA, TT, ZZ
Cuba	Yes	PA, UU
Dom. Republic	Yes	CH, DT, OA, PA
Egypt	Yes	AA, OA, PP
Gambia	No	JJ, PA
Hong Kong	No	MM, PA
India (Goa)	Yes	AA, CH, IN, ZZ
Jamaica	No	DT, LL, PA
Kenya	Yes	AA, ZZ
Mexico	No	CH, DT, OA, OO, PA
Morocco	No	KK, PA
New Zealand	No	AA, MM
Russia	Yes	AA, TT, ZZ
Singapore	No	AA, JJ
South Africa	No	CH, KK
Sri Lanka	Yes	AA, ETA, ZZ
Tanzania	Yes	AA, ZZ
Thailand	No	AA, JJ
Tunisia	No	KK, PA
Turkey	Yes	QQ
USA (America)	Yes	CH, ESTA, PA, ZZ
Vietnam	No	AA, VN

Contact The Travel Visa Company

The Travel Visa Company is a dedicated team of Travel Visa specialists, committed to providing an effective and efficient visa information and application service for both business and leisure travellers. If you would like to discuss or would like help with an application contact the Travel Visa Company on **01270 250 590** or visit www.thetravelvisacompany.co.uk/thomascook. Fees may apply.

Requirements	
AA	We strongly recommend all passports are valid for at least 6 months on exit with at least two blank visa page for all countries. Must hold onward/return tickets.
CH	Some countries' entry rules may require parents or those travelling with children to carry documentary evidence to prove their relationship with the child or permission from parents or guardians to take the child out of the country. Contact FCO or visit www.fco.gov.uk if you are a single parent or if a child is travelling without the child's parent(s).
DT	You could be required to pay a Departure Tax. The amount will vary from country to country. Please check with your Tour Operator for additional information.
ETA	Australia - An Electronic Travel Authority (ETA) provides authorisation to travel to and enter Australia and is electronically linked to your passport. It is for short term stays for tourism or business visitor activities. Once issued it is valid for 1 year or until your passport expires (whichever is sooner) and allows multiple entries of up to 30 days into Australia. You must hold onward/return tickets. For travellers to Australia who are 75 or older or have a criminal record, please contact The Travel Visa Company for further information – call 01270 205 590 . Canada – Starting March 15, 2016, visa-exempt foreign nationals who fly to or transit through Canada will need an Electronic Travel Authorisation (eTA). Exceptions include U.S. citizens and travellers with a valid visa. If you have a criminal record, please contact The Travel Visa Company for further information – call 01270 250 590 . Sri Lanka – Travellers making short visits to Sri Lanka are required to obtain an Electronic Travel Authorisation (ETA). The ETA is initially limited to 30 days stay in Sri Lanka from the date of arrival, although it may be extended for up to three months via the Department of Immigration & Emigration in Sri Lanka by paying the relevant extension fee. Please contact The Travel Visa Company for further information – call 01270 250 590 .
ESTA	An Electronic System for Travel Authorisation (ESTA) is required to visit the US. It is equivalent to a visa but no stamp or label is placed in your passport. Once issued it is valid for 2 years or until your passport expires (whichever is sooner) and allows multiple entries into the US. See 'USA – Important Information' on page 1. The Travel Visa Company can assist with the ESTA applications (extra fee applies) visit: www.thetravelvisacompany.co.uk/thomascook/america For travellers who have or had a criminal record, please contact The Travel Visa Company for further information – call 01270 250 590 .
IN	You will need a Visa for your holiday to India. If you are travelling with Thomas Cook Airlines, you should apply for an E-Tourist Visa (E-TV) through https://indianvisaonline.gov.in/visa/tvoa.html no later than 4 days before travel and for a single trip not staying longer than 30 days. If you choose this service, you must take a full printed copy of the completed E-TV with you when checking-in at your UK airport. If you are travelling independently or on a cruise, or are not eligible for a E-TV, visit http://www.vfsglobal.com/India/UK/ for full visa information, or for help with your application call the Travel Visa Company on 01270 250 590 (fees apply). When you arrive in Goa, you'll be given a disembarkation form to complete and you should keep the return section of this form safe as it must be handed in when you check-in for your flight home. Passports must be machine readable, have 2 blank pages and be valid for 180 days after the date of entry.
JJ	No visa required for stays of up to 30 days.
KK	No visa required for stays of up to 90 days. All customers departing from Tunisia only will have to pay a 30 Dinar departure tax to exit the country.
LL	No visa required for stays of up to 90 days within a 6 month period.
MM	No visa required for stays of up to 180 days.
OA	This visa may be obtainable on arrival. You must hold onward/return tickets. For more information, contact The Travel Visa Company on 01270 250 590 .
OO	An ESTA is required prior to travelling to the North American Continent when transiting through the USA and also applies to permanent residents.
PA	Your passport should be valid for the proposed duration of your stay. You must hold onward/return tickets and travellers are advised to confirm with their airline that boarding will be permitted.
PP	Passports must have at least 1 blank page and be valid for a minimum of 6 months from the date of entry. Although it is possible to obtain a free entry permission visa stamp on arrival at Sharm El Sheikh, Nuweiba, Dahab or Taba resorts (for stays of up to 15 days), it is recommended to buy a visa on entry, especially if intending to travel outside these areas. Visas can be obtained from an Egyptian Consulate outside Egypt or a 30 day tourist visa may be available on arrival by payment in US Dollars. The visa on arrival currently costs \$25 and is valid for stays of up to 30 days. For longer stays, apply for a visa at the Egyptian Consulate in UK. The Travel Visa Company recommends that all travellers check with their airline prior to departure that travel will be permitted without a visa. There is no guarantee entry will be allowed.
QQ	An e-Visa is an official document allowing entry into and travel within Turkey. Passports must: 1. Be valid for a minimum of 6 months from the date of entry into Turkey 2. Be valid for at least 3 months from the date you leave Turkey 3. Have a minimum period of 60 days beyond the expiry date of the e-Visa (these are often issued with 6 months validity so your passport may need to have 8 months validity at the time your visa is issued) This should be obtained in advance of travel from the official Turkish Government website www.evisa.gov.tr . Cost is currently \$20. Apply at least one-week before departure. Failure to comply with entry requirements will result in travel being denied/entry refused. Customers should keep checking the FCO Travel Advice website for the latest entry requirements for Turkey as requirements are subject to change. The Travel Visa Company can assist with e-Visa applications (fee applies) visit; www.thetravelvisacompany.co.uk/thomascook/turkey
SS	The Government of the Republic of Cyprus (Southern Cyprus) refuses admission to: 1. Holders of "passports" issued illegally by the secessionist entity, The "Turkish Republic of Northern Cyprus". 2. Other nationalities having stamps or visas of the "Turkish Republic of Northern Cyprus" in their passports are only allowed to enter Cyprus after the above-mentioned visas/stamps are cancelled by the Immigration Authorities of the Republic of Cyprus.
TT	China - Must have documentation with purpose and duration of visit with booked flights. Russia – Must obtain a tourist voucher and now require fingerprints from all applicants (in person). Please contact The Travel Visa Company for more information – 01270 250 590 .
UU	A Tourist Card will be required for entry. For package holidays to Cuba - please check with your travel agent as the cost of the entry tourist card/visa should be included in the cost of your holiday. For accommodation only bookings - any charge for tourist cards/visas will not be included in the cost of your holiday. Please note: There may be a charge on departure.
VN	Up to the 30 th June 2016, British Citizen passport holders making a single entry into Vietnam for less than 15 days are exempt from requiring a visa to travel. If you are travelling for more than 15 days or making more than one entry, you will require a visa before travel. Please refer to http://www.thetravelvisacompany.co.uk/thomascook/vietnam or call The Travel Visa Company on 01270 250 590 for further information.
ZZ	A visa is required. Please refer to www.thetravelvisacompany.co.uk/thomascook or call The Travel Visa Company on 01270 250 590 for further information.

Health Guide

Health Requirements (EU countries)			
Country	Recommended	To be considered	Zika risk
Austria	None	a, f, g	
Belgium	None	a, f	
Bulgaria	B	a, c, e, g	
Cyprus	None	a, f	
Czech Republic	None	a, b, c, e, g	
Denmark	None	a, f, h	
Estonia	None	a, c, d, e, g	
Finland	None	a, f, g	
France	None	a, f, g	
Germany	None	a, f, g	
Greece	None	a, b, e, g, z	
Rep. of Ireland	None	a, f	
Hungary	None	a, b, c, e, g	
Italy	None	a, f, g	
Latvia	None	a, b, c, e, g, h, i	
Luxembourg	None	a, f	
Malta	P	a, f, i	
Netherlands	None	a, f	
Poland	None	a, b, c, e, g	
Portugal	None	a, f	
Slovakia	None	a, b, c, e, g	
Slovenia	None	a, b, c, e, g	
Spain	None	a, e, f	
Sweden	None	a, f, g	

Health Requirements (non-EU countries)			
Country	Recommended	To be considered	Zika risk
Australia	v	a, c, f, k	
Cambodia	m, b, p, d	a, c, e, h, j, k, z	
Canada	None	a, e, i	
Cape Verde	a, b, d, q	c, f, h, i, z	✓
China	b, p, u	a, c, d, e, g, h, j, k, l, z	
Cuba	b	a, c, d, e, j	
Dom. Republic	a, b, d, i, t	c, e, h, j, l, n, o, z	✓
Egypt	a, b, d, p	c, e	
Gambia	w	a, b, c, d, e, h, j, m, n, o, z	
Hong Kong	b	a, c, d, e, h, k	
India (Goa)	a, b, d, y	c, e, h, i, j, k, z	
Jamaica	a, b, r	c, d, f, i	✓
Kenya	a, b, d, i, l, s	c, e, h, j, m, n, o, z	
Mexico	a, b, d	e, j, z	✓
Morocco	a, b, d	c, e, h	
New Zealand	None	a, c	
Russia	b	a, c, d, e, g, h, i, k	
Singapore	x	a, c, f, h, k, z	
South Africa	b, q	a, c, d, e, h, i, j, z	
Sri Lanka	a, b, d, p	c, e, h, k, z	
Tanzania	a, b, d, i, q	c, e, h, j, m, o, z	
Thailand	a, b, p	c, d, e, h, i, j, k, z	✓
Tunisia	a, b, d	c, e	
Turkey	a, b	c, d, e, z	
USA (America)	None	a, e	
Vietnam	a, b, d, s	c, e, h, i, j, k, z	

Treatment	
a	Tetanus
b	Hepatitis A
c	Hepatitis B
d	Typhoid
e	Rabies
f	Rabies (Bat Lyssavirus)
g	Tick Borne Encephalitis
h	Tuberculosis
i	Diphtheria
j	Cholera
k	Japanese Encephalitis
l	Polio
m	Meningitis
n	Meningococcal Disease
o	Yellow Fever. You can find out more information about Yellow Fever
p	Under International Health Regulations (2005), a certificate of yellow fever vaccination is required from travellers over 9 months of age arriving from countries with risk of yellow fever transmission and for travellers having transited more than 12 hours through an airport of a country with risk of yellow fever transmission.
q	Under International Health Regulations (2005), a yellow fever vaccination certificate is required for travellers over 1 year of age arriving from countries with risk of yellow fever transmission and for travellers having transited for more than 12 hours through an airport of a country with risk of yellow fever transmission.
r	Under International Health Regulations (2005), a yellow fever vaccination certificate is required from travellers over 1 year of age arriving from countries with risk of yellow fever transmission and from travellers having transited through an airport of a country with risk of yellow fever transmission.
s	Under International Health Regulations (2005), a yellow fever vaccination certificate is required from travellers over 1 year of age arriving from countries with risk of yellow fever transmission.
t	Under International Health Regulations (2005), a yellow fever vaccination certificate is required from all travellers over 1 year of age.
u	Under International Health Regulations (2005), a yellow fever vaccination certificate is required from travellers over 9 months of age arriving from countries with risk of yellow fever transmission and for all travellers having transited through an airport of a country with risk of yellow fever transmission. This requirement does not apply to travellers whose itineraries are limited to Hong Kong Special Administrative Region (SAR) and Macao SAR.
v	Under International Health Regulations (2005), a yellow fever vaccination certificate is required for travellers over 1 year of age arriving from countries with risk of yellow fever transmission and for travellers having transited more than 12 hours through an airport of a country with risk of yellow fever transmission, excluding Galapagos Islands in Ecuador, the island of Tobago and limited to Misiones province in Argentina.
w	Under International Health Regulations (2005), a yellow fever vaccination certificate is required for travellers over 9 months of age arriving from countries with risk of yellow fever transmission.
x	Under International Health Regulations (2005), a yellow fever vaccination certificate is required for travellers over 1 year of age who, within the preceding 6 days, have been in or have transited more than 12 hours through an airport of a country with risk of yellow fever transmission.
y	Under International Health Regulations (2005), a yellow fever vaccination certificate is required from travellers over 6 months of age arriving within 6 days of departure from an area with risk of yellow fever transmission.
z	Travellers visiting India should visit TravelHealthPro for yellow fever advice. Malaria risk in certain parts of these countries. Please enquire further.

Visit TravelHealthPro for the latest travel health advice.

<http://travelhealthpro.org.uk/>